



**MINUTES OF OCTOBER 2, 2018**

**REGULAR BOARD MEETING**

**12:45 to 1:35 pm**

**5<sup>th</sup> Floor Boardroom – 505 Doyle Avenue**

**Board Members:**

Dr. Doug Cochrane, Chair  
Joyce Beddow  
Patricia Dooley  
Spring Hawes  
Diane Jules  
Dr. Selena Lawrie (R)  
Dennis Rounsville  
Cindy Stewart  
Tammy Tugnum

**Resource Staff:**

Chris Mazurkewich, President & Chief Executive Officer (Ex Officio)  
Carmen Gudljek, Board Resource Officer

**Guests:**

Susan Brown, VP & Chief Operating Officer, Hospitals & Communities  
*(incoming President & CEO Oct 29)*  
Karen Bloemink, Interim VP & Chief Operation Officer, Hospitals & Communities  
Dr. Mike Ertel, VP Medicine & Quality  
Jenn Goodwin, VP Communications & Public Engagement  
Mal Griffin, VP Human Resources & Mental Health Substance Use  
Donna Lommer, VP Support Services & Chief Financial Officer  
Norma Malanowich, VP, Clinical Support Services & Chief Information Officer  
Anne-Marie Visockas, VP, Health System Planning & Residential Services  
Givonna De Bruin, Corporate Director, Internal Audit  
Dr. Harsh Hundal, Chair, Health Authority Medical Advisory Committee

**Presenters:**

Tracey Rannie, Health Service Administrator, Royal Inland Hospital  
Andrew Hughes, Health Service Administrator, Kelowna General Hospital  
Derek Koch, Spiritual Health Practitioner, Kelowna General Hospital

(R) Regrets (T) Teleconference (V) Videoconference

**1.0 CALL TO ORDER**

Chair Cochrane called the meeting to order and welcomed staff and visitors to the meeting.

**1.1 Acknowledgement of the First Nations and their Territory**

Chair Cochrane respectfully acknowledged that the meeting was held on the Okanagan Nation Traditional Territory. Director Jules offered a pray of thanks.

**1.2 Declaration of Conflict of Interest**

There were no conflicts of interest declared.

**1.3 Approval of Agenda**

Director Rounsville moved, Director Jules seconded

Motion: 18-16 **MOVED AND CARRIED UNANIMOUSLY THAT** the Board of Directors approved the October 2, 2018 meeting agenda as presented.

**1.4 Approval of Consent Agenda**

Director Rounsville moved, Director Jules seconded

Motion: 18-17 **MOVED AND CARRIED UNANIMOUSLY THAT** the Board of Directors approved the Consent Agenda as presented to include approval of the following:  
Item 1.4.1: Minutes of June 19, 2018

#### 1.5 Follow Up/Actions from Previous Meeting

There were no action items outstanding.

### 2.0 PRESENTATIONS FROM THE PUBLIC

None.

### 3.0 PRESENTATIONS FOR INFORMATION

#### 3.1 Patient and Family Centered Care (PFCC)

Tracey Rannie, Andrew Hughes and Derek Koch presented. Highlights of the presentation included:

- PFCC is an approach to care the consciously adopts the patients' and families' perspective about what matters in the planning, delivery and evaluation of care.
- Patient and family centered initiatives and practices are positively changing the culture of care at Kelowna General Hospital (KGH) and Royal Inland Hospital (RIH).
- Among some of the initiatives at KGH include the *Butterfly Initiative* which is a way to communicate with the care team that a patient is in distress, is dying or has died by pinning a picture of a butterfly to the patients' curtains; *Hospital Turbans* is another initiative which was created in conjunction with the Sikh community to give patients dignity and respect if they have to remove their head covering for tests or surgery.
- Staff engagement is also important to help support PFCC initiatives and is a way for staff who want to support their community. Through the KGH Foundation, there is a staff 50/50 draw which generates approximately ten thousand dollars monthly to help support varies PFCC initiatives.
- At RIH, some of the initiatives include the *Therapy Dog Program* which has been very successful, with two volunteers in particular who have become part of the RIH family; *Birth Chimes* is an initiative where chimes are sounded when a baby is born; and *Estimated Date of Discharge White Boards* are hung in patient rooms indicating key information for families and visitors.

The presenters answered questions from the Board. The Board acknowledged this important work that has rolled out at KGH and RIH and look forward to seeing these initiatives roll out across Interior Health.

#### 3.2 President and CEO Presentation

Chris Mazurkewich presented two videos:

- First face transplant that took place in Montreal, Canada highlighting advancements in transplant surgery: <https://www.cbc.ca/player/play/1319214147763>
- KGH Foundation – The history of Kelowna General Hospital and how it become a major tertiary hospital, the contributions to the community and all Interior residents with the addition of Jo Anna's House: [https://m.youtube.com/watch?v=UKvRK2I\\_sX4](https://m.youtube.com/watch?v=UKvRK2I_sX4)

### 4.0 COMMITTEE REPORTS

#### 4.1 Health Authority Medical Advisory Committee (HAMAC)

Dr. Harsh Hundal provided an overview of the Summary Report of the HAMAC meetings that took place on August 10 and September 14. Highlights included the following presentations to HAMAC:

- Accessing screening mammography in Interior Health (IH)
- Medical Imaging Annual Quality Report 2017/18
- Medical Imaging Medical Quality, Provincial and IH Initiatives

- Welcome and Acknowledgement of First Nations Traditional Territory policy
- Measurement System for Physician Quality Improvement

#### 4.2 Governance & Human Resources Committee

Director Dooley reported. The committee received the following reports at the October 1 meeting:

- Acknowledgment of First Nation Traditional Territory Policy
- Workplace Health & Safety Annual Report
- Directors Standards of Conduct and Conflict of Interest Policy

Director Dooley requested approval of the following motion:

Director Dooley moved, Director Stewart seconded

Motion 18-18 **MOVED AND CARRIED UNANIMOUSLY THAT** the Board of Directors approved the Terms of Reference for the following committees of the Board:

- Audit & Finance Committee
- Quality Committee
- Strategic Priorities Committee

#### 4.3 Audit and Finance Committee

Director Rounsville reported. The committee received the following reports at the October 1 meeting:

- Financial Summary for Period 4
- External Auditor Audit Plan
- IMIT Project Status Update
- Capital Projects and Planning Status Report Update

Director Rounsville requested approval of the following motion:

Director Rounsville moved, Director Beddow seconded

Motion 18-19 **MOVED AND CARRIED UNANIMOUSLY THAT** the Board of Directors approved a \$2.8M increase to the Kootenay Boundary Regional Hospital Pharmacy & Ambulatory Care Project capital budget funded by the Ministry of Health and the Kootenay Boundary Regional Hospital District.

#### 4.4 Quality Committee

Director Stewart reported. The committee received the following reports at the October 1 meeting:

- Primary Health Care Annual Report
- Medical Imaging Annual report
- Second phase update on Access and Flow - Patient Transport. A resident of Ashcroft gave a compelling presentation on patient transportation in his community and some suggestions for improvements.

#### 4.5 Strategic Priorities Committee

No report.

#### 4.6 Stakeholders Relations Committee Report

Chair Cochrane reported. The report was accepted as presented.

### 5.0 REPORTS

#### 5.1 President & CEO Report

The President & CEO Report was received as information.

## 5.2 Chair Report

Chair Cochrane reported. He conveyed the Minister's compliments to Chris Mazurkewich and the work of the Primary Care and Community Transformation team on their successful efforts in opening the Urgent Primary Care Centre and Family Practice Learning Centre in Kamloops.

On behalf of the Board, Chair Cochrane thanked Chris Mazurkewich for his contributions to Interior Health and health care in British Columbia. Mr. Mazurkewich will be retiring at the end of October. He was acknowledged for modeling IH's values '*every person matters*' and for his legacies that we will continue to build upon. Some of which include building relationships with our First Nation Communities to improve health outcomes, Primary Care and Community Transformation, and Workplace Health and Safety. The Board welcomed incoming President & CEO, Susan Brown.

## 6.0 CORRESPONDENCE

The Board correspondence binder was received as information.

## 7.0 DISCUSSION ITEMS

None

## 8.0 INFORMATION ITEMS

None

## 9.0 NEXT MEETING

Tuesday, December 4, 2018 in Kelowna, BC

## 10.0 ADJOURNMENT

There being no further business, the meeting adjourned at 1:35 pm.