

F.W. Green - Health Protection (Cranbrook)
103-1700 4th Street S
Cranbrook BC V1C 6E1
Canada
(250) 420-2220

Inspection Report

Facility Inspected: Comfort Care Home	Inspection #: I-2022-168039-168039
Attention: John Bean	Inspection Date: 04-Oct-2022 13:05
Site Address: 1417 5 St N Cranbrook BC V1C 3M3	Completed Date: 04-Oct-2022 14:48
Site Phone: (250) 464-0614	Inspected By: Krista Scavo
Site Email: johnbean1417@gmail.com	Facility Type: Residential Care – Unlawful – Licensing
	Risk Rating: Invalid
	Inspection Type: Substantiated complaint
	Inspection Reasons: Publish to Public Website
	Infractions: 1
	Delivery Method: Email

Opening Comments and Observations:
As per Section 15 (1)(b)(i) of the Community Care and Assisted Living Act, Licensing is mandated to follow up on all complaints of any premise that is operating an unlicensed community care facility. The purpose of this inspection is to follow up a complaint received by Licensing on September 28, 2022.

The complaint involved allegations of noncompliance to the following sections of the Community Care and Assisted Living Act –Section 1: Definitions -“community care facility” means a premises or part of a premises in which a person provides care to 3 or more persons who are not related by blood or marriage to the person and includes any other premises or part of a premises that, in the opinion of the medical health officer, is used in conjunction with the community care facility for the purpose of providing care; Section 5: Operating or advertising without a licence - A person who does not hold a licence must not (a) operate, or hold themselves out as operating, a community care facility, (b) provide, or hold themselves out as providing, care in a community care facility, or (c) accommodate, or hold themselves out as accommodating, a person who, in the opinion of a medical health officer, requires care in a community care facility.

Based on the licensing officer’s observations and information provided by the individuals present at the time of inspection, it has been confirmed that a contravention of Section 5 of the Community Care and Assisted Living Act has occurred at 1417-5th Street North, Cranbrook, BC.

Contravention to Section 5 may be subject to actions as outlined in Section 33 of the Community Care and Assisted Living Act, which states: Offence and penalty -33 (1) A person who contravenes section 5, 6, 18 (2) or (3) or 26 (1) of this Act or a term or condition attached to a licence commits an offence. (2) A person who commits an offence under subsection (1) is liable to a fine of up to \$10, 000. (3) If an offence under subsection (1) is of a continuing nature, each day that the offence continues constitutes a separate offence.

Only issues of non-compliance relating to the unlawful operation are detailed in the body of this inspection report.

No = No the site is not in compliance N/A = Not Applicable Yes = Yes the site is in compliance N/S = Not Assessed

Residential Care – Unlawful – Licensing

Facility Contact: John Bean

Facility Address: 1417 5 St N, Cranbrook BC V1C 3M3 Canada

R1 - Licensing

R1.1 - Does the Licensee operate in accordance with their license and inform Licensing of any significant changes? N/A

R2 - Policies and Procedures

R2.1 - Are written policies and procedures in place to guide employees in all matters relating to the care and supervision of persons in care? N/A

R2.2 - Are written policies and procedures in place to guide staff in fall prevention? N/A

R3 - Staffing

R3.1 - Do the manager and employees meet the employment requirements and are they assessed regularly for performance? N/A

R3.2 - Are staffing patterns sufficient and appropriate to maintain the health, safety and dignity of persons in care? N/A

R4 - Records & Reporting

R4.1 - Are person in care records current, complete and kept confidential? N/A

R4.2 - Are Medication Administration Records accurate, kept on site and are adverse events documented and reported? N/A

R4.3 - Is documentation concerning restraints adequate? N/A

R4.4 - Are records kept on each employee with the necessary requirements? N/A

R4.5 - Are incidents and notifications reported and records retained as required? N/A

R4.6 - Are facility records current and complete? N/A

R5 - Nutrition & Food Services

R5.1 - Does the facility provide food services which meet nutritional needs and preferences for persons in care? N/A

R6 - Hygiene & Communicable Disease Control

R6.1 - Do employee records have evidence of continued compliance with the Province's immunization and tuberculosis control programs? N/A

R6.2 - Have all persons admitted to the facility complied with the Province's immunization and tuberculosis control programs? N/A

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R6.3 - Does the facility demonstrate appropriate outbreak prevention and control measures? N/A

R7 - Physical

R7.1 - Are the physical facility, equipment and furnishings maintained, sanitary, accessible and appropriate for persons in care? N/A

R7.2 - Is the environment maintained to prevent falls? N/A

R8 - Program

R8.1 - Is there an ongoing planned program of physical, social and recreational activities? N/A

R8.2 - Does the program of activities support individualized care plan requirements? N/A

R9 - Medication

R9.1 - Are medications stored, handled, and administered appropriately? N/A

R9.2 - Does the supervising pharmacist consult with employees respecting medication interactions and other problems related to medication? N/A

R10 - Care and Supervision

R10.1 - Does the admission screening ensure the health, safety and dignity of persons in care and the rights of adult persons in care? N/A

R10.2 - Do care and supervision practices ensure health, safety and dignity of persons in care? N/A

R10.3 - Do care plans include the required elements and are they developed with the participation of the person in care, parent or representative? N/A

R10.4 - Are restraint and fall prevention plans appropriate? N/A

Residential Care – Unlawful – Licensing - Initial

R11 - Attribute - Initial

R11.1 - Does the facility meet the physical application and inspection requirements?

R11.2 - Is the facility operating legally under the Act? **No**

Licensing arrived to the address and observed 7 individuals, not related by blood or marriage, living in the home and receiving care as defined in the Community Care and Assisted Living Act.

Follow up by: 13-Oct-2022

- R11.2A - A person must not operate or hold themselves out as operating a community care facility. Act(5)(a)

- R11.2B - A person must not provide or hold themselves out as providing care in a community care facility. Act(5)(b)

- R11.2C - A person must not accommodate or hold themselves out as accommodating a person who requires care in a community care facility. Act(5)(c)

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Received By:

Inspector:

John Bean

Krista Scavo, Licensing Officer