

Public Health Act (PHA) & Pool Regulation (PR) - Enforcement Action

The Pool Regulation governs the construction and use of all commercial and public pools in British Columbia, which include swimming pools, hot tubs, and spray and wading pools. Public Health Engineers conduct design approval and Environmental Health Officers issue operating permits and monitor the use and maintenance of pools under the Regulations through inspection and sampling activities.

Enforcement Tool	Name	Description	Effective Date
Order	Creekside Villas Hot Tub – KLO 769 KLO Rd, Kelowna	Failure to obtain a construction permit for significant alterations to a pool	12-Dec-23
Order	House Call Inc. DBA Clearwater Valley Resort Pool 373 Clearwater Valley Rd, Clearwater	Unpaid Permit Fees	09-Jun-23
Order	Super 8 Revelstoke Pool and Hot Tub 1700 Victoria Rd W, Revelstoke	Section PHA 3, 4, 30	12-Oct-22
Order	Robinson Worth Holdings Ltd. DBA Johnny's Motel PO Box 876, Grand Forks	Non compliance with the BC Pool Regulation	16-Aug-22
Order	Days Inn Indoor Pool and Hot Tub 152 Riverside Dr, Penticton	Pool Regulation – Suction hazard and automatic disinfection system and water chemistry does not meet regulatory requirements	29-Apr-22
Order	Spruce Hill Resort and Spa – Pool Spruce Hill Resort and Spa Ltd 4871 Hwy 97 S, 108 Mile Ranch	Pool Regulation – Multiple deficiencies	09-Aug-21

Order	Spruce Hill Resort and Spa – Woman’s Hot Tub Spruce Hill Resort and Spa Ltd 4871 Hwy 97 S, 108 Mile Ranch	Pool Regulation – Multiple deficiencies	09-Aug-21
Order	Spruce Hill Resort and Spa – Men’s Hot Tub Spruce Hill Resort and Spa Ltd 4871 Hwy 97 S, 108 Mile Ranch	Pool Regulation – Multiple deficiencies	09-Aug-21
Order	Wingate Hotel 1180 Rogers Way, Kamloops	Inadequate Construction of new Hot Tub – Not Permitted to Operate	03-Dec-19
Order	Varo Global Enterprises Inc. DBA Bonaparte Motel 1395 Cariboo Hwy, Cache Creek	Failing to maintain pool water clarity	04-Oct-18
Order	Rattan Hospitality Inc. DBA Best Western Plus 3969 Crawford Ave, Merritt	PR Section 6. Operating without a valid Permit and without Engineering approval	11-Jul-18