

RESIDENTIAL SERVICES

Interior Health bills monthly for these residential facilities:

Community	Facility Name
100 Mile House	Fischer Place
100 Mile House	Mill Site Lodge
Armstrong	Pleasant Valley Manor
Ashcroft	Ashcroft Extended Care
Castlegar	Talarico Place
Clearwater	Forest View Place
Cranbrook	126 - 21st Ave Group Home
Cranbrook	130 - 21st Ave Group Home
Cranbrook	3rd Street Group Home
Cranbrook	5th Street Group Home
Cranbrook	Dr. F.W. Green Memorial Home
Cranbrook	Tamrack Cottage
Creston	Hillcrest Care Unit
Creston	Pioneer Villa
Creston	Swan Valley Lodge
Enderby	Parkview Place
Golden	Durand Manor

Grand Forks	Boundary Lodge Assisted Living
Grand Forks	Hardy View Lodge
Grand Forks	Sunshine Manor
Invermere	Columbia House
Kamloops	Hilltop
Kamloops	Overlander Extended Care
Kamloops	Ponderosa Lodge
Kamloops	South Hills
Kaslo	Victorian Community of Kaslo Extended Care
Kelowna	Cottonwoods Extended Care Centre
Kelowna	David Lloyd Jones Home
Kelowna	Three Links Manor
Kelowna	Trinity Care Centre
Keremeos	Orchard Haven
Kimberley	Kimberley Special Care Home
Lillooet	Mountain View Lodge
Lillooet	Red Rock Manor
Lillooet	Sumac Suites
Merritt	Coquihalla / Gillis House
Nakusp	Halcyon Community Home

Nelson	McKim Cottage
Nelson	Nelson Jubilee Manor
New Denver	Slocan Community Health Centre
Oliver	McKinney Place Extended Care
Oliver	Sunnybank Retirement Centre
Osoyoos	Sagebrush Lodge
Penticton	Westview
Penticton	Braemore Lodge
Penticton	Moog & Friends Hospice House
Penticton	Penticton Transition Unit
Princeton	Ridgewood Lodge
Revelstoke	Moberly Park Manor
Revelstoke	Mt Cartier Court
Salmon Arm	Bastion Place
Summerland	Kelly Care Centre
Summerland	Summerland Extended Care
Trail	Alpha House
Trail	Columbia View Lodge

FREQUENTLY ASKED QUESTIONS

Can I set up a preauthorized payment plan for my bills?

Yes. This can be arranged by contacting our office.

I need a yearly receipt of payment. Where do I obtain this?

Our office can provide payment statements when requested; however, these statements will not distinguish between different types of charges, such as accommodation, comforts, medications.

After my stay in hospital I was sent to a convalescent care or palliative care facility. I have received a bill but did not know there was a charge. Who do I contact?

Contact the Case Manager responsible for your facility.

When I move to a residential care facility, how is my rate determined?

Your monthly rate is based on your most recent tax assessment. Upon admission, the Case Manager for your facility will complete a financial assessment and determine a monthly billing rate. Only this rate is forwarded to our office.

If my financial circumstances change, who do I contact for a rate review?

Contact the Case Manager Responsible for your facility